



Heatizon Systems Hott-Wire Warranty

Heatizon Systems warrants to the original purchaser/end user of Hott-Wire Heating Element shall be free from defects in material and workmanship for a period of ten (10) years. Such warranty periods shall commence on the date of shipment by Heatizon Systems. If any parts are found to be defective in manufacture during such time period, Heatizon Systems will, at its sole option, replace or repair defective parts.

This Limited Warranty applies only if articles sold hereunder (a) are selected, designed, and installed according to instruction and operation manuals furnished by Heatizon Systems and installed in a "workmanlike manner" according to the building association standards adopted by Heatizon Systems, (b) remain in their originally installed location, (c) are connected to proper power supplies, (d) are not misused or abused, (e) show no evidence of tampering, mishandling, neglect, damage (accidental or otherwise), modifications or repair without the approval of Heatizon Systems, or damage done to the product by anyone other than Heatizon Systems, and (f) are installed in accordance with applicable code requirements. Any warranty claims must be made in writing, no later than one (1) month following expiration of the warranty period, and must be accompanied by the warranted part or component. Any claim not made in such manner shall not be honored by Heatizon Systems.

This Limited Warranty does not cover:

1. The workmanship of any installer of Heatizon Systems radiant panel or cable heating products.
2. Any Heatizon Systems radiant heating products that have a failure or malfunction resulting from improper or negligent operation, accident, abuse, misuse, unauthorized alteration or improper repair or maintenance.
3. Any Heatizon Systems radiant heating products that have had components not purchased from Heatizon Systems integrated into or connected to them.
4. Any labor costs for removal of alleged defective part(s) and/or reinstallation of replacement part(s), transportation to and from Heatizon Systems (if necessary) and any other material necessary to perform the exchange or repair.
5. Any Heatizon Systems heating products that have not been properly registered by completion and return of the Warranty Registration Card attached hereto within ninety (90) days of the date of sale.

DISCLAIMER OF WARRANTIES:

This warranty described above is in lieu of all other warranties, express or implied, including but not limited to any implied warranties of fitness for a particular purpose and merchantability. Heatizon Systems expressly disclaims and excludes any liability for losses, expenses, inconveniences, consequential, incidental, indirect, or punitive damages for breach of any express or implied warranty. By installing and/or purchasing Heatizon Systems products, you accept the terms of this limited warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

How to make a Warranty Claim

1. Gather the following information:
 - Date of purchase
 - Who product was purchased from
 - Date of installation, if installed
 - Names and phone numbers of electrician and flooring installer
 - Completed resistance recording page from installation
 - Serial number from product label
2. Contact Heatizon Systems for a Return Materials Authorization number, and information on the next required steps to complete your warranty claim.



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