

Heatwave® Limited Warranty



Heatizon Systems warrants the Heatwave® product to be free of defects in materials and workmanship for the life of the floor covering installed with the Heatwave® cable and mat product while in possession of the original owner, provided:

1. The product is installed and tested in accordance with the Installation/ Homeowners Manual and Heatwave® Resistance Documentation Procedures.
2. The installation is registered with Heatizon Systems within 10 days of the installation date. This registration is accomplished by the installer and/or homeowner, who must complete and return the Installation Registration Form to Heatizon Systems (at the address given below).
3. The product was not damaged or misused by the homeowner or any tradesman/agent of the owner. Heatizon Systems takes no responsibility under this warranty for damage caused by the homeowner or tradesman retained by the homeowner.
4. Heatwave® cable and mat products must be controlled by a thermostat with a floor probe.
5. The density supply must not exceed 15 Watts per Ft².

Heatizon Systems staff will be available to provide advice and consultation to the installers of the Heatwave® product to assure that they are informed concerning the procedures required to complete a proper installation. Controls used to operate the Heatwave® product are warranted by their manufacturers according to their warranty policies. Under this Limited Warranty, Heatizon Systems will, at its option, provide either or both of the following:

- A. Technical support (by phone) to assist the installer(s) in isolating the problem area. If deemed repairable, the appropriate repair kit shall be provided. In such a case, ALL OTHER MATERIALS AND LABOR necessary to complete the repair of the affected area must be supplied by the homeowner.
- B. Credit for the faulty Heatwave® product up to the limit of the original price of the Heatwave® product used in the installation, as Heatizon Systems' sole obligation under this LIMITED warranty.

This LIMITED Warranty is null and void if the owner does not inform Heatizon Systems of the problem within thirty (30) days of it's discovery OR if the homeowner or any tradesman retained by the homeowner attempts to repair the problem without informing and consulting with a staff member of Heatizon Systems regarding the appropriate testing and/or repair procedures.

HEATIZON SYSTEMS DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. HEATIZON SYSTEMS FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THE PRODUCT. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE FACE HEREOF.

Heatizon Systems
4137 South 500 West
Murray, UT 84123
Phone (801) 293-1232 Fax (801) 293-3077
www.heatizon.com